

Assessment Impact by Course Objectives

Palau Community College

Program (TH) - Tourism and Hospitality (THFB, THHM, THHO & THTS)

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CLO: TH 224 - THHO Internship: CLO 1

Demonstrate proper employee behavior and work habits.

CLO Assessment Cycle: 2014-2015 (Spring 2015)

CLO Status: Active

Means of Assessment			
Means of Assessment	Expected Student Performance	Notes	Active
Demonstrate proper employee behavior and work habits. Signature assignment: Internship Training	70% of the students assessed will perform at the proficiency level.		Yes

Results			
Summary of Data Collected	Use of Results	Follow-Up	Semester Assessed
Internship Training - 11/01/2015 - 100% of the students assessed performed at the proficiency level. Expected Student Performance Met: Yes Related Documents: TH224 CLO1-2.pdf	11/01/2015 - One student enrolled and was assessed this summer. Compared to last semester, the expected student performance was again 100% for both CLOs assessed.		2014 - 2015 (Summer 2015)
Internship Training - 07/06/2015 - 100% of the students assessed performed at the proficiency level. Expected Student Performance Met: Yes Related Documents: TH224 CLO 1-2 sp15.pdf	07/06/2015 - This is the first time the course is being inputted into Tracdat. The CLOs have been changed so that there are only 2 now. CLO1 remains the same and is assessing work habits. CLO2 is assessing the tasks assigned to the intern by the supervisor. This student outstanding proficiency in both the work habits and the tasks.		2014 - 2015 (Spring 2015)

CLO: TH 224 - THHO Internship: CLO 2 (SP 2015)

Perform tourism and hospitality hotel operation industry tasks as assigned by the site supervisor.

CLO Assessment Cycle: 2014-2015 (Spring 2015)

Start Date: 04/20/2015

CLO Status: Active

Means of Assessment			
Means of Assessment	Expected Student Performance	Notes	Active

Means of Assessment			
Means of Assessment	Expected Student Performance	Notes	Active
Students will demonstrate proficiency with tourism and hospitality hotel operation industry tasks as assigned by the site supervisor. Signature assignment: Internship Training	70% of the students assessed will perform at the proficiency level.		Yes

Results			
Summary of Data Collected	Use of Results	Follow-Up	Semester Assessed
Internship Training - 11/01/2015 - 100% of the students assessed performed at the proficiency level. Expected Student Performance Met: Yes Related Documents: TH224 CLO1-2.pdf	11/01/2015 - One student enrolled and was assessed this summer. Compared to last semester, the expected student performance was again 100% for both CLOs assessed.		2014 - 2015 (Summer 2015)
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CLO: TH 224 - THHO Internship: CLO 2

Identify and describe jobs/careers (positions, titles, etc...) and describe the roles and responsibilities of each one in a lodging establishment.

CLO Assessment Cycle: 2013 - 2014 (Fall 2013)

Inactive Date: 04/20/2015

CLO Status: Inactive

Results			
Summary of Data Collected	Use of Results	Follow-Up	Semester Assessed
No Results reported.			

CLO: TH 224 - THHO Internship: CLO 3

Perform functions, roles, and responsibilities of housekeeping and front office departments.

CLO Assessment Cycle: 2013 - 2014 (Fall 2013)

Inactive Date: 04/20/2015

CLO Status: Inactive

Results			
Summary of Data Collected	Use of Results	Follow-Up	Semester Assessed
No Results reported.			

CLO: TH 224 - THHO Internship: CLO 4

Describe and explain the functions and duties of Security.

CLO Assessment Cycle: 2013 - 2014 (Fall 2013)**Inactive Date:** 04/20/2015**CLO Status:** Inactive

Results			
Summary of Data Collected	Use of Results	Follow-Up	Semester Assessed
No Results reported.			

CLO: TH 224 - THHO Internship: CLO 5

Explain the functions of Engineering/Maintenance.

CLO Assessment Cycle: 2013 - 2014 (Fall 2013)**Inactive Date:** 04/20/2015**CLO Status:** Inactive

Results			
Summary of Data Collected	Use of Results	Follow-Up	Semester Assessed
No Results reported.			

CLO: TH 224 - THHO Internship: CLO 6

Describe and explain the responsibilities and duties of Food & Beverages.

CLO Assessment Cycle: 2013 - 2014 (Fall 2013)**Inactive Date:** 04/20/2015**CLO Status:** Inactive

Results			
Summary of Data Collected	Use of Results	Follow-Up	Semester Assessed
No Results reported.			