Assessment Impact by Course Objectives Palau Community College Program (TH) - Tourism and Hospitality (THFB, THHM, THHO & THTS)

Program (TH) - Tourism and Hospitality (THFB, THHM, THHO & THTS)

CLO: TH 225 - THTS Internship (AAS): CLO 1

Demonstrates proper employee behavior and work habits.

CLO Assessment Cycle: 2014-2015 (Spring 2015)

CLO Status: Active

| Means of Assessment | | | | | |
|--|--|-------|--|--|--|
| Means of Assessment | Expected Student Performance | Notes | Active | | |
| Demonstrate proper employee behavior and work habits. Signature assignment: Internship Training | 70% of the students assessed will perform at the proficiency level. | | Yes | | |
| | Results | | | | |
| Summary of Data Collected Internship Training - 07/06/2015 - 100% of the students assessed performed at the proficiency level. Expected Student Performance Met: Yes Related Documents: TH225 CLO 1-2 sp15.pdf | Use of ResultsFollow-Up07/06/2015 - This is the first time that this course has been entered into Tracdat. There have been no gradates for a few semesters. Although the student was able to reach proficiency, she had problems being on time and with dependability because she was not punctual. The instructors will continue to stress the need to have good work habits and will carry that concept into the classroom. | | Semester Assessed 2014 - 2015 (Spring 2015) | | |

CLO: TH 225 - THTS Internship (AAS): CLO 2 (SP 2015)

Perform tourism and hospitality tour service industry tasks as assigned by the site supervisor.

CLO Assessment Cycle: 2014-2015 (Spring 2015)

Inactive Date: 04/20/2015 CLO Status: Active

| Means of Assessment | | | | | |
|---|---|-------|--------|--|--|
| Means of Assessment | Expected Student Performance | Notes | Active | | |
| Perform tourism and hospitality tour service industry tasks as assigned by the site supervisor. Signature assignment: Internship Training | 70% of the students assessed will perform at the proficiency level. | t | Yes | | |
| Results | | | | | |

| Results | | | | |
|---|--|-----------|------------------------------|--|
| Summary of Data Collected | Use of Results | Follow-Up | Semester Assessed | |
| Internship Training - 07/06/2015 - 0% of the students assessed performed at the proficiency level. Expected Student Performance Met: No Related Documents: <u>TH225 CLO 1-2 sp15.pdf</u> | 07/06/2015 - This is the first time that this course has been entered into Tracdat. There have been no gradates for a few semesters. The student as not proficient because of the problems with her work habits. The instructors will continue to stress the need to have good work habits and will carry that concept into the classroom. | 0 | 2014 - 2015 (Spring 2015) | |

CLO: TH 225 - THTS Internship (AAS): CLO 2

The student is able to apply and perform the tasks identified by the Tour Service Operator under a designated site supervisor and trainer.

CLO Assessment Cycle: 2013 - 2014 (Fall 2013)

Inactive Date: 04/20/2015 CLO Status: Inactive

| Results | | | | | |
|---------------------------|----------------|-----------|-------------------|--|--|
| Summary of Data Collected | Use of Results | Follow-Up | Semester Assessed | | |
| No Results reported. | | | | | |