

Assessment Impact by Course Objectives

Palau Community College

Program (TH) - Tourism and Hospitality (THFB, THHM, THHO & THTS)

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CLO: TH 226 - THTS Internship (AS): CLO 1

Demonstrate proper employee behaviors and work habits.

CLO Assessment Cycle: 2013 - 2014 (Fall 2013)
2013 - 2014 (Spring 2014)
2013-2014 (Summer 2014)

CLO Status: Active

Results			
Summary of Data Collected	Use of Results	Follow-Up	Semester Assessed
No Results reported.			

CLO: TH 226 - THTS Internship (AS): CLO 2 (Spring 2015)

Perform tourism and hospitality tour service industry tasks as assigned by the site supervisor.

Start Date: 01/19/2015
CLO Status: Active

Results			
Summary of Data Collected	Use of Results	Follow-Up	Semester Assessed
No Results reported.			

CLO: TH 226 - THTS Internship (AS): CLO 2

Identify and explain the basic principles, guidelines and techniques of tour guiding, which guides need to gather/collect information to plan, create package and guide tours.

CLO Assessment Cycle: 2013 - 2014 (Fall 2013)
2013 - 2014 (Spring 2014)
2013-2014 (Summer 2014)

Inactive Date: 01/12/2015
CLO Status: Inactive

Results			
Summary of Data Collected	Use of Results	Follow-Up	Semester Assessed
No Results reported.			

CLO: TH 226 - THTS Internship (AS): CLO 3

Identify and explain environmental concerns, for which guides follow to preserve, conserve and protect environment including historical and cultural sites.

CLO Assessment Cycle: 2013 - 2014 (Fall 2013)
2013 - 2014 (Spring 2014)

2013-2014 (Summer 2014)

Inactive Date: 01/12/2015

CLO Status: Inactive

Results			
Summary of Data Collected	Use of Results	Follow-Up	Semester Assessed
No Results reported.			

CLO: TH 226 - THTS Internship (AS): CLO 4

Identify and discuss common needs of travelers' and offer/apply such need to ensure guests/visitors satisfactions.

CLO Assessment Cycle: 2013 - 2014 (Fall 2013)

2013 - 2014 (Spring 2014)

2013-2014 (Summer 2014)

Inactive Date: 01/12/2015

CLO Status: Inactive

Results			
Summary of Data Collected	Use of Results	Follow-Up	Semester Assessed
No Results reported.			

CLO: TH 226 - THTS Internship (AS): CLO 5

Identify and explain the characteristics of a great tour guide, its duties and responsibilities including communication skills needed to succeed as a tour guide.

CLO Assessment Cycle: 2013 - 2014 (Fall 2013)

2013 - 2014 (Spring 2014)

2013-2014 (Summer 2014)

Inactive Date: 01/12/2015

CLO Status: Inactive

Results			
Summary of Data Collected	Use of Results	Follow-Up	Semester Assessed
No Results reported.			

CLO: TH 226 - THTS Internship (AS): CLO 6

Develop, organize and effectively conduct a guided tour with four (4) stages and apply important skills in each component.

CLO Assessment Cycle: 2013 - 2014 (Fall 2013)

2013 - 2014 (Spring 2014)

2013-2014 (Summer 2014)

Inactive Date: 01/12/2015

CLO Status: Inactive

Results			
Summary of Data Collected	Use of Results	Follow-Up	Semester Assessed
No Results reported.			

